

**Great things happen all the time at Spencer Hospital and we would like to recognize our GEMS - “Going the Extra Milers” - for going above and beyond in providing exceptional service.**

#### **What is a GEM?**

A GEM goes the extra mile to provide extraordinary service. GEMs are known for:

- Serving as a role model for compassion and exemplary practice
- Creating an environment that fosters care and compassion
- Fostering an environment where the attributes of trust, compassion, mutual respect, continued professional development and ethical behavior are modeled
- Motivating co-workers with shared vision and enthusiasm to achieve better outcomes for themselves and for patients
- Serving as a mentor to staff
- Being accessible, available and responsive to the needs of others
- Encouraging critical thinking and problem solving
- Promoting and enhancing the image of healthcare within the organization, the community, and the profession

**1200 First Ave East**  
**Attn: Candace Daniels**  
**Spencer, IA 51301**



**Spencer Hospital**

**STAMP**

HR-500

# **Spencer Hospital**

# **GEM**

## **AWARDS**

***“Going the Extra Milers”***



**Spencer Hospital**  
*Healthier Together.*

# Spencer Hospital G.E.M. Nomination Form

## *(Going the Extra Mile)*

I would like to nominate \_\_\_\_\_ from the \_\_\_\_\_ department as a deserving recipient of **The GEM (Going the Extra Mile) Award**. This employee's skills and especially his/her compassion exemplify the kind of employee that our patients, their families, and our staff recognize as an outstanding role model. She/he consistently meets all of the following criteria:

Goes the extra mile  
Exceeds expectations

Portrays a positive attitude  
Demonstrates professionalism

Communicates effectively  
Displays leadership qualities

Please describe a specific situation or story involving the employee you are nominating that clearly demonstrates how he/she went the extra mile and deserves the GEM Award: (Feel free to use additional pages)

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Thank you for taking the time to nominate an extraordinary staff member for this award. Please tell us about yourself, so that we may include you in the celebration of this award should the employee you nominated be chosen.

Your Name \_\_\_\_\_ Department (if applicable) \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

I am (please check one): Patient \_\_\_\_ Family/Visitor \_\_\_\_ MD \_\_\_\_ Staff \_\_\_\_ Volunteer \_\_\_\_

Date of nomination \_\_\_\_\_

Awards will be presented the first week of February and the first week of August. Nominations must be received by January 1st and July 1st to be eligible for the corresponding award presentation.

Please submit this nomination to any GEM award drop box, via email to [gems@spencerhospital.org](mailto:gems@spencerhospital.org), or via mail to Spencer Hospital, Human Resources, 1200 1st Ave East, Spencer, IA 51301. If you have any questions, please contact Candace Daniels at 712-264-6643.

